



cutting through complexity

Audit Committee Institute

Sponsored by KPMG

The Audit Committee Institute presents

The BOFI Programme

Training and development
for NEDs of Banks & Other
Financial Institutions



The BOFI Programme

Training and development for NEDs of Banks & Other Financial Institutions

Sir David Walker recommended that each non executive director should have a personalised training and development programme to ensure that they have sufficient understanding of the business to contribute effectively.

With an ever increasing complexity of products and services offered by companies in the financial services industry it is crucial that non executive directors understand these products and the risks involved. How do you ensure that your understanding of the business and the industry it is situated within is sufficient for you to contribute effectively?

This programme has been designed to fulfil the needs of audit committee and non executive risk committee members. We have provided a suite of seminars to help you meet the requirements of Walker.

Seminars designed specifically for **audit committee members**

Building societies

Tuesday 31 January 2012

9:30 a.m. for 10:00 a.m. start, followed by a buffet lunch at 12:00 p.m.

Whilst the banking sessions are as relevant to building societies as for other banking institutions, this session will address best practice from within the building society sector and examine the specific implications of recent regulatory, audit and accounting changes.

Insurance I

Thursday 10 May 2012

4:30 p.m. for 5:00 p.m. start, followed by dinner at 7:00 p.m.

First of two events for audit committee members of insurance companies. These sessions will focus on issues relating to the continued evolution of the European Commission's Solvency II project as insurers move into the implementation phase and other relevant topics for the sector.

Banking I

Thursday 24 May 2012

10:00 a.m. for 10:30 a.m. start, followed by lunch at 12:30 p.m.

The banking industry continues to be subject to increased legislation and regulation. In recognition of the specific and complex issues facing audit committee members of banks, we are presenting half yearly seminars aimed specifically at providing guidance to overcome these issues.



All events will be held at KPMG offices in London.

Whilst sessions will be classroom based active participation and debate will be encouraged.

Seminars designed specifically for **audit committee members**

Investment Management Companies

Wednesday 13 June 2012
3:30 p.m. for 4:00 p.m. start, followed by canapés at 6:00 p.m.

Investment managers are facing tough challenges from ongoing changes to both the regulatory and accounting landscape. This session will address practical implications from the new IFRS suite of accounting standards, the FSA's continually evolving capital, liquidity and reporting requirements and the industry impact from the Alternative Investment Fund Managers' Directive.

Banking II

Thursday 13 September 2012
3:30 p.m. for a 4:00 p.m. start, followed by drinks and canapés at 6:00 p.m.

The second seminar for the banking sector will look to build on what is discussed in May and provide further guidance to audit committee members on the complex issues they may be facing.

Insurance II

Thursday 15 November 2012
4:30 p.m. for 5:00 p.m. start, followed by dinner at 7:00 p.m.

These sessions will focus on issues relating to the continued evolution of the European Commission's Solvency II project as insurers move into the implementation phase and other relevant topics for the sector.

Seminars designed specifically to address the needs of **non executive risk committees**

Turning dissatisfaction into advocacy amongst your customers

Thursday 23 February 2012

Tea and coffee will be served from 10:00 a.m. for 10:30 a.m. start, followed by lunch at 12:30 p.m.

'Feedback is a gift' as the expression goes – customers have an increasing propensity to complain, and regulators are becoming more intensive and intrusive in their reactions to complaint trends by the day. In the current, more constrained, environment this provides a valuable opportunity for firms to derive a competitive advantage from enhanced customer service and insights. Yet, many view complaints as purely a transactional or regulatory annoyance to be resolved at the operational level with as little associated cost as possible.

In this event we will explore what we've seen as the 'game changers'; those firms who develop deep understanding and analysis through their customer interactions – both positive and negative – to drive product (re)design and operational improvements. We also look at how to meet the challenges of making sense of complaints data, using complaints to drive product and service improvement, and knowing when to act as well as, even more importantly, when not to.

Recovery and resolution planning (RRP) – more than just a 'living will'

Thursday 8 March 2012

Tea and coffee will be served from 10:00 a.m. for 10:30 a.m. start, followed by lunch at 12:30 p.m.

With the global process of systemically important institutions well underway, and the FSA deadline for UK boards to approve their recovery plan and resolution pack looming, there is no time to lose. The RRP process will highlight the need to make changes to business models, operating structures, systems and critical functions; so it is important that it is as comprehensive across the business as possible. What are they key components? What questions need to be asked, and what should the 'end game' look like? Critically, how can RRP be used to maintain and enhance competitiveness? This seminar will explore these issues in more depth.

Transforming risk to your advantage

Thursday 27 September 2012

Tea and coffee will be served from 10:00 a.m. for 10:30 a.m. start, followed by lunch at 12:30 p.m.

With the financial sector landscape remaining volatile and uncertain, the way institutions manage their many and varied risks will be critical to how successfully and smoothly they operate. 'Risk Transformation' means establishing an operating model which drives effective performance in diverse areas covering risk appetite and culture, regulatory change, capital and liquidity, reporting and MI, technology and internal governance. This seminar will explore how to transform risk management structures, strategies and processes, along with the role audit and risk committees have to play.

Basel III/capital management seminar

Tuesday 4 December 2012

Tea, coffee and breakfast rolls will be served at 8:30 a.m. for 9:00 a.m. start. The seminar will close at 10:30 a.m.

This session aims to give an overview of: the latest concerning Basel III and its implementation within Europe via CRD 4, the interaction with local UK proposals such as Independent Commission on Banking, and what the key issues and challenges are for firms in terms of implementation and capital management.

The ACI presents:

The Local Government Programme

Professional development for non executive directors of local authorities.

Are you a councillor with audit committee chair or member responsibilities? If so, then KPMG's ACI Local Government Programme 2012, specifically designed for the local authority audit committee, may be exactly what you need.

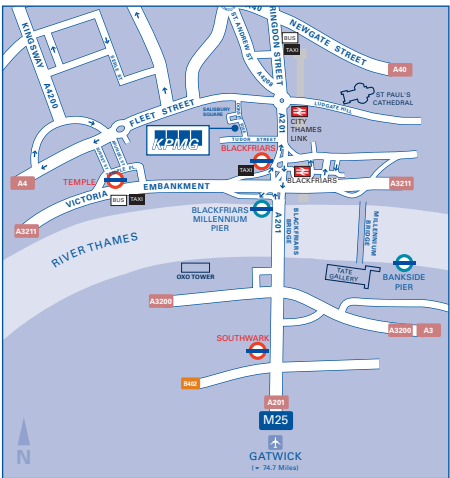
The Spring Events Programme

This programme includes both topic and sector specific events which aim to provide additional support in areas which are particularly challenging. Events in 2012 include a seminar on reputational risk and regulatory compliance and the ethics of tax in an age of austerity.

For further information on the above events please contact Nicola Curtis at auditcommittee@kpmg.co.uk or on 020 7694 8226.

Getting here

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RR Donnelley | RRD-262374 | November 2011

ACI reply card

Event: ACI BOFI Programme 2012

I wish to attend (please tick):

I wish to attend the **Building societies seminar** on
Tuesday 31 January 2012

I wish to attend **Turning dissatisfaction into advocacy** on
Thursday 23 February 2012

I wish to attend **Recovery and resolution planning** on
Thursday 8 March 2012

I wish to attend **Insurance I** on Thursday 10 May 2012

I wish to attend the **Banking I** on Thursday 24 May 2012

I wish to attend the **Investment management companies seminar** on
Wednesday 13 June 2012

I wish to attend the **Banking II** on Thursday 13 September 2012

I wish to attend **Transforming risk to your advantage** on
Thursday 27 September 2012

I wish to attend the **Insurance II** on Thursday 15 November 2012

I wish to attend the **Basel III/capital management** on
Tuesday 4 December 2012

I am unable to attend any of the ACI BOFI events

Name _____

Organisation _____

Position/Title _____

Preferred e-Mail _____

KPMG is committed to creating an inclusive environment for people with disabilities. If you need something that will help you to participate fully in this event please tick this box and someone will be in touch to discuss this with you.

If you have any specific dietary requirements please tick this box and someone will be in touch to discuss this with you.

Please note that any sensitive personal data provided by you will only be used for the sole purpose of fulfilling this campaign unless otherwise stated.

If you do not wish to be contacted in the future regarding ACI events please tick the box and return back to Nicola Curtis.

Business Reply GX
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